

RE: complaint against 120 Country Club Dr #29

1 message

Oriol, Steven R. <SOriol@washoecounty.gov>

Mon, Mar 11, 2024 at 10:16 AM

To: [REDACTED]

Hello [REDACTED]

The listing was removed in the time frame provided, and no fine will be assessed at this time. I have made it clear to the owners that fines will be assessed if their advertising becomes active again before a permit has been issued.

Regards,



Steve Oriol

Code Enforcement Officer II - Short Term Rentals (STRs)

Code Enforcement | Community Services Department

soriol@washoecounty.gov | Direct Line: 775.328.3632

My typical working hours: Monday-Friday 0800-1600 HRS

Code Enforcement: 775.328.6106 | Code-Enforcement@washoecounty.gov

CSD Office Hours: Monday-Friday 8:00am to 4:00pm

1001 East Ninth Street, Reno, NV 89512



Have some kudos to share about a Community Services Department employee or experience?

[Submit a Nomination](#)

The best way to reach me is by email.

[311 FAQ](#) | [Code Enforcement - YouTube](#)

[REDACTED]
Sent: Thursday, March 7, 2024 2:29 PM

To: Oriol, Steven R. <SOriol@washoecounty.gov>
Subject: Re: complaint against 120 Country Club Dr #29

[NOTICE: This message originated outside of Washoe County -- **DO NOT CLICK** on **links** or open **attachments** unless you are sure the content is safe.]

Hi Steve,

Thanks for your prompt attention. Is any fine going to be assessed? There is no excuse for licensed real estate agents operating an unpermitted STR since at least November of 2022. They didn't even apply for a permit until last September.

Best regards,

[REDACTED]

On Thu, Mar 7, 2024 at 1:45 PM Oriol, Steven R. <SOriol@washoecounty.gov> wrote:

Hello [REDACTED]

I received your complaint and it is valid. I have contacted the owners and they have 24-hours to remove the listing. I have already received a response, so I expect their prompt compliance.

Thank you.



Steve Oriol

Code Enforcement Officer II - Short Term Rentals (STRs)

Code Enforcement | Community Services Department

soriol@washoecounty.gov | Direct Line: 775.328.3632

My typical working hours: Monday-Friday 0800-1600 HRS

Code Enforcement: 775.328.6106 | Code-Enforcement@washoecounty.gov

CSD Office Hours: Monday-Friday 8:00am to 4:00pm

1001 East Ninth Street, Reno, NV 89512



Have some kudos to share about a Community Services Department employee or experience?

[Submit a Nomination](#)

The best way to reach me is by email.

[311 FAQ](#) | [Code Enforcement - YouTube](#)

